

City of Bellaire

UTILITY BILLING WINTER STORM LEAK ADJUSTMENT PROGRAM

Return to:

utilitybill@bellairetx.gov

or:

**City of Bellaire, Attention: Utility Billing
7008 South Rice Avenue
Bellaire, TX 77401-4411
713-662-8253**

The City's Utility Billing Winter Storm Leak Adjustment Program was approved by the City Council of the City of Bellaire on March 15, 2021. The Utility Billing Winter Storm Leak Adjustment Program is an attempt to provide relief to utility customers experiencing unusually high water bills due to the February 2021 winter storms. Adjustments will be considered and applied to customers' accounts on a case-by-case basis. For eligible customers, the City will apply an adjustment (reduction) to your utility account to reduce your volumetric charges for water consumption. We will compute the adjustment by replacing your actual February 2021 consumption with an average of your November 2020, December 2020, and January 2021 consumption.

To be eligible to receive the adjustment, please complete this form and return it to the email address above no later than April 30, 2021 along with at least one or more of the following:

- Evidence of a plumbing repair permit issued by the City of Bellaire on or after February 15, 2021
- Receipt dated February 15, 2021 or later for plumbing repairs
- Receipt dated February 15, 2021 or later for materials purchased to perform plumbing repairs
- Evidence of unusually high water consumption (**May be verified by the City**)
- Other (Please describe) _____

Service Address: _____

Account Name: _____ Account Number: _____

Phone Number: _____ Email Address: _____

Submittal of a leak adjustment request does not exempt you from payment. Please continue to pay your water bill by the due date. If you are unable to pay your account in full, it is your responsibility to contact our office, prior to your due date.

Signature of Account Holder: _____ Date: _____

CITY USE ONLY
Results of Application Review:

APPROVED

DENIED

INCOMPLETE

City of Bellaire Authorized Official: _____ Date: _____